

The Voice of America's Tow Truck Industry  
**TOWING & RECOVERY ASSOCIATION OF AMERICA, INC.**

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Dear Towing Professional:

Do you currently accept credit cards for payment of services? Or, are you considering buying or leasing credit card equipment? The membership committee of TRAA was suitably impressed with the technological breakthrough afforded by the ChargeANYwhere™ mobile terminals offered by Total Merchant Management; towing services now have the opportunity to have a mobile credit card terminal with the driver (s) right in the tow truck. The nights of having to go to the office and manually punch in a credit card number, or to call from your mobile phone to obtain an authorization number can be over with this palm-sized, simple-easy-to-use device. No more transposed numbers or charge-backs from Visa or MasterCard! The device has the capability of verifying personal and company checks as an added feature (additional service charges apply).

Total Merchant Management, an Authorized Independent Agent for Nextdayfunding.com Merchant Services, was invited to present a proposal to the TRAA Board of Directors meeting. On March 4<sup>th</sup>, 2004 at the 7<sup>th</sup> Annual Legislative and Leadership Conference in Arlington, Virginia, a program was presented with special pricing and personal customer service for the TRAA and its members. A motion was made and approved by vote of the Board of Directors that Total Merchant Management/Next Day Funding Merchant Services be the preferred credit card processing provider for the TRAA.

The ChargeANYwhere™ mobile terminals, stationery terminal programs, and business software applications, allows Total Merchant Management to give a full service vendor program to the TRAA. The rebate program, paid back to the TRAA or to the member state associations, allows all parties to participate in a beneficial credit card processing program, which helps to defer some of the costs of doing business in the Towing and Recovery industry today.

Having personally inspected the device, and researched the business professionals at Total Merchant Management, I highly recommend any towing service utilizing credit cards as a source of payment for services consider a presentation by this fine company. The company and its technology is endorsed by the TRAA Board of Directors.

Scott Burrows, Chairman  
TRAA Membership Committee  
TRAA 3<sup>rd</sup> Vice-President  
TRAK President